TRINITYRAIL
BUILT TO DELIVER®

FIELD SUPPORT SERVICES

BRINGING OUR EXPERTISE TO YOU

TrinityRail is committed to supporting our customers no matter where they are located. Our field support specialists can be quickly dispatched to your location to provide comprehensive training on all *TrinityRail* equipment, including proper loading and unloading procedures. We also offer proactive fleet inspections, maintenance, modifications and more.





TRAINING

We develop and provide on-site training curriculum and hands-on knowledge to ensure your employees, with support from our industry leading expertise, can quickly turn actionable insight into real time solutions. We offer specialized railcar training, including:

- Proper Loading and Unloading Training that provides an overview of the proper loading and unloading best practices per accepted and reasonable industry standards
- Tailored Training for your operational team based on a review of your existing operating procedures, and designed to improve operational efficiencies in addition to reinforcing best practices
- Hazardous Materials Regulations Training that combines DOT HazMat General & Security Awareness Training (49 CFR 172.704) with Function Specific Training. This is performed at your railcar with the members of your team who are conducting loading and unloading operations. Participants are tested and receive a certificate of completion



INSPECTIONS

As a leading railcar provider, *TrinityRail's* team has the expertise to provide the inspection services required to better utilize the equipment in your fleet. Staying ahead of the curve is key to driving growth. We plan, conduct, report and monitor regular fleet inspections to minimize downtime:

- Proactive Fleet Inspections are included with Full Service Lease or Fleet Management Solutions
- Profile Inspections for Car Sale or Purchase which helps evaluate your cars and their components to determine a fair current market value so you can purchase or sell your assets with confidence
- Inspections for Projected Maintenance that provides the evaluation and documentation to minimize downtime and determine future maintenance intervals or specialized required maintenance
- Pre-Lease and Post-Lease Inspections that offers an objective and neutral evaluation, comprehensive documentation of car and component and exterior/interior conditions, and required corrective work

CONSULTING/ADVISING

Our entire team is made up of professionals who know this business and can provide the answers when you need them most. We've seen it all and can apply that know how to help you drive business goals.

- Operations evaluation
- Repair, maintenance, and service consultation
- Our team remains focused on our customers' needs, evaluating all aspects of railcar operations and providing solutions to optimize the full potential of all assets

TECHNICAL TROUBLE SHOOTING

Keeping you in motion throughout the rail life cycle requires expert knowledge and a company that's on your side, not on the clock. Our experts are available 24/7 to provide the big and small solutions to power your business.

- Problem solving
- Issue resolution
- With extensive experience and supported by the industry-leading resources of *TrinityRail*, our team has the expertise and know-how to solve a wide variety of problems to keep your fleet moving

FOR MORE INFORMATION:
WWW.TRINITYRAIL.COM/
FIELD-SUPPORT/

